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Consultation on Directive 2010/13/EU on audiovisual media services (AVMSD) A media framework for the 21st century

Fields marked with * are mandatory.

Consultation on Directive 2010/13/EU on audiovisual media services (AVMSD) A media framework for the 21st century

Description

The Commission is consulting on the Directive 2010/13/EU on Audiovisual Media Services (AVMSD) first to check which parts of the Directive are currently fit for purpose as part of the Regulatory Fitness and Performance Programme (REFIT), and, second, to collect evidence and views on the future media services policy in the form of an impact assessment.

Targeted respondents

National regulators, broadcasters, producers, content providers telecom service providers, civil society organisations, academia and citizens

Duration

6 July 2015 - 30 September 2015

Comments received after the closing date will not be considered.

General information on respondents

- * I am responding as:
 - An individual in my personal capacity
 - The representative of an organisation/company/institution
- ★ Is your organisation registered in the Transparency Register of the European Commission and the European Parliament?
 - Yes
 - No

Please indicate your organisation's registration number in the Transparency Register.

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Please tick the box that applies to your organisation and sector.
National administration
National regulator
Regional authority
Public service broadcasters
Non-governmental organisation
Small or medium-sized business
■ Micro-business
Commercial broadcasters & thematic channels
Pay TV aggregators
Free and pay VOD operators
IPTV, ISPs, cable operators including telcos
European-level representative platform or association
 National representative association
Research body/academia
Press or other
□ Other

My i	nstitution/organisation/business operates in:
1	Austria
1	Belgium
1	Bulgaria
1	Czech Republic
	Croatia
	Cyprus
1	Denmark
	Estonia
1	France
1	Finland
V	Germany
	Greece
	Hungary
V	Italy
V	Ireland
	Latvia
	Lithuania
	Luxembourg
	Malta
1	Netherlands
1	Poland
1	Portugal
1	Romania
V	Spain
	Slovenia
	Slovakia
	Sweden
√	United Kingdom
	Other
Ple	ase enter the name of your institution/organisation/business.
Εı	uropean Digital Rights
Ple	ase enter your address, telephone and email
b	russels@edri.org
	O Rue Belliard
1	040 Bruxelles
В	elgium
P1	hone: +32 2 274 25 70

★What is your primary	place of establishment	t or the primary place o	of establishment of the entity
you represent?			

Belgium

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- *Do you agree to your contribution being published on the Commission's website?
 - Yes, I agree to my response being published under the name I indicate (name of your organisation/company/public authority or your name if your reply as an individual)
 - No, I do not want my response to be published

Background and objectives

The Audiovisual Media Services Directive (AVMSD[1]) has paved the way towards a single European market for audiovisual media services. It has harmonised the audiovisual rules of the Member States and facilitated the provision of audiovisual media services across the EU on the basis of the country of origin principle. Since its adoption in 2007, the audiovisual media landscape has changed significantly due to media convergence[2]. The review of the AVMSD is featured in the Commission Work Programme for 2015, as part of the Regulatory Fitness and Performance Programme (REFIT). In its Communication on a Digital Single Market Strategy for Europe[3], the Commission announced that the AVMSD would be revised in 2016. Another REFIT exercise is being carried out, in parallel, in the field of telecoms with a view to come forward with proposals in 2016. Some of the issues treated in the current public consultation may have an impact on this parallel exercise and vice versa. In 2013, the Commission adopted a Green Paper "Preparing for a Fully Converged Audiovisual World: Growth, Creation and Values"[4] inviting stakeholders to share their views on the changing media landscape and its implications for the AVMSD. On the basis of the outcome of this public consultation, the Commission has identified the following issues to be considered in the evaluation and review of the AVMSD:

- 1. Ensuring a level playing field for audiovisual media services;
- 2. Providing for an optimal level of consumer protection;
- 3. User protection and prohibition of hate speech and discrimination;
- 4. Promoting European audiovisual content;
- 5. Strengthening the single market;
- 6. Strengthening media freedom and pluralism, access to information and accessibility to content for people with disabilities.

You are asked to answer a number of questions revolving around these issues. Please reason your answers and possibly illustrate them with concrete examples and substantiate them with data. The policy options identified are not necessarily mutually exclusive, but may sometimes be combined. Please indicate your preferred policy options, if any, and feel free to provide any other comment that you deem useful.

Questions

1. Ensuring a level playing field

Services to which the AVMSD applies

The AVMSD regulates television broadcasts and on-demand services. It applies to programmes that are TV-like[5] and for which providers have editorial responsibility[6]. The AVMSD does not apply to content hosted by online video-sharing platforms and intermediaries.

These platforms and intermediaries are regulated primarily by the e-Commerce Directive[3], which exempts them from liability for the content they transmit, store or host, under certain conditions.

As a separate exercise, given the increasingly central role that online platforms and intermediaries (e.g. search engines, social media, e-commerce platforms, app stores, price comparison websites) play in the economy and society, the Commission Communication "A Digital Single Market Strategy for Europe" announces a comprehensive assessment of the role of platforms and of online intermediaries to be launched at the end of 2015.

Set of questions 1.1

Are the provisions on the services to which the Directive applies (television broadcasting and on-demand services) still relevant[8], effective[9] and fair[10]?

Relevant Yes No No opinion
EffectiveYesNoNo opinion
Fair Yes No No opinion Comments:
Are you aware of issues (e.g. related to consumer protection or competitive disadvantage) due to the fact that certain audiovisual services are not regulated by the AVMSD? Yes (if yes, please explain below) No

Preferred policy option:

- a) Maintaining the status quo
 b) Issuing European Commission's guidance clarifying the scope of the AVMSD. No other changes to Union law would be foreseen.
- c) Amending law(s) other than the AVMSD, notably the e-Commerce Directive. This option could be complemented by self and co-regulatory initiatives.
- d) Amending the AVMSD, namely by extending all or some of its provisions for instance to providers offering audiovisual content which does not qualify as "TV-like" or to providers hosting user-generated content.
- e) Other option (please describe)

Please explain your choice:

There is absolutely no problem experienced in the context of the AVMSD that could be solved by reopening the E-Commerce Directive.

Insofar as the Commission or stakeholders identify problems for traditional broadcasters, particularly where like services are regulated differently, the Commission should take action to adapt accordingly, either under option b. or, in circumstances that are not foreseeable for us at the moment, option d. and only where necessary, proportionate, provided by law (or measures with the qualities of a law) and if it is the least restrictive means of achieving the public policy objective in question.

Geographical scope of AVMSD

The AVMSD applies to operators established in the EU. Operators established outside the EU but targeting EU audiences with their audiovisual media services (via, for instance, terrestrial broadcasting satellite broadcasting the Internet or other means) do not fall under the scope of the Directive[11].

Set of questions 1.2

Are the provisions on the geographical scope of the Directive still relevant, effective and fair?

Relevant?

- Yes
- No
- No opinion

Effective

- Yes
- No
- No opinion

Fair? Yes No No opinion Comments: Clearly, it makes little sense to regulate EU services but not services that target EU citizens. It seems likely that the current arrangements will come under increasing pressure. In line with our previous responses, regulatory interventions should only be considered if the public policy aims are clear and compelling and, if restrictive of human rights, the regulatory intervention is the least restrictive alternative, based on law and necessary. Are you aware of issues (e.g. related to consumer protection problems or competitive disadvantage) caused by the current geographical scope of application of the AVMSD? Yes (if yes, please explain) No Comments: Preferred policy option: a) Maintaining the status quo b) Extending the scope of application of the Directive to providers of audiovisual media services established outside the EU that are targeting EU audiences. This could be done, for example, by requiring these providers to register or designate a representative in one Member State (for instance, the main target country). The rules of the Member State of

c) Extending the scope of application of the Directive to audiovisual media services established outside the EU that are targeting EU audiences and whose presence in the EU is significant in terms of market share/turnover. As for option b), this could be done, for example, by requiring these providers to register or designate a representative in one Member State (for instance, the main target country). The rules of the Member State of

registration or representation would apply.

registration or representation would apply.

d) Other option (please describe)

Please explain your choice:

We have not seen compelling evidence that regulatory intervention is necessary.

2. Providing for an optimal level of consumer protection

The AVMSD is based on a so-called "graduated regulatory approach". The AVMSD acknowledges that a core set of societal values should apply to all audiovisual media services, but sets out lighter regulatory requirements for on-demand services as compared to linear services. The reason is that for on-demand services the users have a more active, "lean-forward" approach and can decide on the content and the time of viewing.

In the area of commercial communications [12], the AVMSD sets out certain rules, which apply to all audiovisual media services and regulate, for example, the use of sponsorship and product placement. They also set limits to commercial communications for alcohol and tobacco.

It also lays down other rules that apply only to television broadcasting services and regulate advertising from a quantitative point of view. For example, they set a maximum of 12 minutes of advertising per hour on television, define how often TV films, cinematographic works and news programmes can be interrupted by advertisements and set the minimum duration of teleshopping windows.

Set of questions 2.1

Are the current rules on commercial communications still relevant, effective and fair?

Are the surrent rules on commercial communications still relevant,
Relevant?
Yes
No
No opinion
Effective
Yes
No
No opinion
Fair?
O Yes
No
No opinion

Commente
Comments:
Are you aware of issues (e.g. related to consumer protection or competitive disadvantage) caused by the AVMSD's rules governing commercial communications?
Yes (if yes, please explain)
No
Preferred policy option: a) Maintaining the status quo b) Rendering the rules on commercial communications more flexible, notably those setting quantitative limits on advertising and on the number of interruptions. c) Tightening certain rules on advertising that aim to protect vulnerable viewers, notably the rules on alcohol advertising or advertising of products high in fat, salt and sugars. d) Other options (please describe) d) describe:
We would urge the Commission to only act when this is shown to be necessary.
Please explain your choice:
We have no relevant expertise in this policy area.

3. User protection and prohibition of hate speech and discrimination

General viewers' protection under the AVMSD

The AVMSD lays down a number of rules aimed at protecting viewers/users, minors, people with disabilities, prohibiting hate speech and discrimination.

Set of questions 3.1

Is the overall level of protection afforded by the AVMSD still relevant, effective and fair?

Yes
O No
No opinion
Effective?
Yes
O No
No opinion
Fair?
Yes
○ No
No opinion
Comments:
There has been quite a bit of noise regarding theoretical risks that might be imagined if certain situations were to arise. We would urge the Commission only to act if there is clear evidence of a level of actual experience that makes such an intervention proportionate and necessary. To our knowledge, there is thankfully, very little evidence of the relevant measures in the Directive needing to be enforced. Due to the potential for unforeseen negative consequences, any expansion of the existing rules would need to be based on very careful analysis and carefully targeted.
Are you aware of issues (e.g. related to consumer protection or competitive disadvantage) stemming from the AVMSD's rules?
Yes (please explain)
No
Comments:
Protection of minors

Relevant?

The system of graduated regulation applies also to the protection of minors: the less control a viewer has and the more harmful specific content is, the more restrictions apply. For television broadcasting services, programmes that "might seriously impair" the development of minors are prohibited (i.e., pornography or gratuitous violence), while those programmes which might simply be "harmful" to minors can only be transmitted when it is ensured that minors will not normally hear or see them. For on-demand services, programmes that "might seriously impair" the development of minors are allowed in on-demand services, but they may only be made available in such a way that minors will not normally hear or see them. There are no restrictions for programmes which might simply be "harmful".

Set of questions 3.2

In relation to the protection of minors, is the distinction between broadcasting and on-demand content provision still relevant, effective and fair?

Relevant?
Yes
O No
No opinion
Effective?
Yes
O No
No opinion
Fair?
Yes
O No
No opinion
Comments:
There has been quite a bit of discussion regarding theoretical risks
that might be imagined if certain situations were to arise. We would
urge the Commission only to act if there is clear evidence of a level of
actual experience that makes such an intervention proportionate and

Has the AVMSD been effective in protecting children from seeing/hearing content that may harm them?

Υ	es

No

No opinion

necessary.

Comments:

The question is incorrectly framed. The issue is whether, given the scope and nature of the AVMSD, it has been as effective as it could be. We urge the Commission to take the EU Kids Online research into account. This shows that, of the 23% of children that had seen sexual images in the previous 12 months, 14% had seen these on websites, compared with a statistically identical 12% for more heavily regulated TV/film/DVD and 7% for magazines.

The intangible difference between the impact of strong and more flexible legislation here should be noted by the Commission.

What are the costs related to implementing such requirements?
Comments:
What are the benefits related to implementing such requirements?
Comments:
Are you aware of problems regarding the AVMSD's rules related to protection of minors?
Yes (please explain) No.
No
Comments:

There has been quite a bit of noise regarding theoretical risks that might be imagined if certain situations were to arise. We would urge the Commission only to act if there is clear evidence of a level of actual experience that makes such an intervention proportionate and necessary.

13

Preferred policy option:

- a) Maintaining the status quo
- b) Complementing the current AVMSD provisions via self- and co-regulation The status
- quo would be complemented with self-/co-regulatory measures and other actions (media literacy, awareness-raising).
 - *c) Introducing further harmonisation* This could include, for example, more harmonisation of technical requirements, coordination and certification of technical protection measures.
- Other possibilities could be the coordination of labelling and classification systems or common definitions of key concepts such as minors, pornography, gratuitous violence, impairing and seriously impairing media content.
 - d) Deleting the current distinction between the rules covering television broadcasting services and the rules covering on-demand audiovisual media services. This means
- either imposing on on-demand services the same level of protection as on television broadcasting services (levelling-up), or imposing on television broadcasting services the same level of protection as on on-demand services (levelling down).
 - e) Extending the scope of the AVMSD to other online content (for instance audiovisual user-generated content or audiovisual content in social media), including non-audiovisual
- content (for instance still images) One option could be that these services would be subject to the same rules on protection of minors as on-demand audiovisual media services.
- f) Other option (please describe)

Please explain your choice:

As pointed out above, with regard to sexual content and minors, the degree of regulation appears - based on world-leading research funded by the European Commission - to have little impact. Increased regulation seems, therefore, disproportionate and unnecessary. As rolling back of regulation in the traditional AVMS sector seems politically impossible, the status quo seems like the most achievable outcome

4. Promoting European audiovisual content

The AVMSD aims to promote European works and as such cultural diversity in the EU. For television broadcasting services, the EU Member States shall ensure, where applicable and by appropriate means, a share of EU works[13] and independent productions[14]. For on-demand services, the EU Member States can choose among various options to achieve the objective of promoting cultural diversity. These options include financial contributions to production and rights acquisition of European works or rules guaranteeing a share and/or prominence of European works. The EU Member States must also comply with reporting obligations on the actions pursued to promote European works, in the form of a detailed report to be provided every two years.

Set of questions 4

Are the AVMSD provisions still relevant, effective and fair for promoting cultural diversity and particularly European works?
Relevant?
O Yes

No	
No opinion	
•	
Effective	
© Yes	
© No	
No opinion	
e No opinion	
Fair?	
© Yes	
No	
No opinion	
Commonto	
Comments:	
In terms of Europe	ean works, including non-national ones (i.e. those produced in another
	ean works, including non-national ones (i.e. those produced in another atalogues offered by audiovisual media service providers contain:
EU country), the ca	atalogues offered by audiovisual media service providers contain:
EU country), the ca	atalogues offered by audiovisual media service providers contain:
EU country), the caa) the right amob) too much	atalogues offered by audiovisual media service providers contain:
EU country), the ca a) the right amo b) too much c) too little	atalogues offered by audiovisual media service providers contain:
EU country), the caa) the right amob) too much	atalogues offered by audiovisual media service providers contain:
 EU country), the ca a) the right amo b) too much c) too little d) no opinion 	atalogues offered by audiovisual media service providers contain:
EU country), the ca a) the right amo b) too much c) too little	atalogues offered by audiovisual media service providers contain:
 EU country), the ca a) the right amo b) too much c) too little d) no opinion 	atalogues offered by audiovisual media service providers contain:
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a) the right amo b) too much c) too little d) no opinion Commnents:	atalogues offered by audiovisual media service providers contain:
 a) the right amo b) too much c) too little d) no opinion Commnents: Would you be interest	atalogues offered by audiovisual media service providers contain: ount
a) the right amo b) too much c) too little d) no opinion Commnents:	atalogues offered by audiovisual media service providers contain: ount

No opinion

15

Comments:
Have you come across or are you aware of issues caused by the AVMSD's rules related
to the promotion of EU works?
Yes (please explain)
No
Comments:
What are the benefits of the AVMSD's requirements on the promotion of European
works? You may wish to refer to qualitative and/or quantitative benefits (e.g. more
visibility or monetary gains).
Comments:
As an audiovisual media service provider, what costs have you incurred due to the
AVMSD's requirements on the promotion of European works, including those costs
stemming from reporting obligations? Can you estimate the changes in the costs you incurred before and after the entry into force of the AVMSD requirements on the
promotion of European works?

Comments:
Preferred policy option: a) Maintaining the status quo b) Repealing AVMSD obligations for broadcast and/or for on-demand services regarding the promotion of European works. This would entail the removal of EU-level harmonisation on the promotion of European works, which would then be subject to national rules only. c) Introducing more flexibility for the providers' in their choice or implementation of the measures on the promotion of European works. This could imply, for example, leaving more choice both to TV broadcasters and video-on-demand providers as to the method of promoting European works. d) Reinforcing the existing rules. For television broadcasting services this could be done, for example, by introducing additional quotas for non-national European works and/or for European quality programming (e.g. for fiction films, documentaries and TV series) or for co-productions; or by setting a clear percentage to be reserved to Recent Independent Productions [15] (instead of "an adequate proportion"). For on-demand services, further harmonisation could be envisaged: by introducing one compulsory method (among e.g. the use of prominence tools, an obligatory share of European works in the catalogue or a financial contribution – as an investment obligation or as a levy) or a combination of these methods. e) Other options (please describe)

5. Strengthening the single market

Under the AVMSD, audiovisual media companies can provide their services in the EU by complying only with the rules within the Member States under whose jurisdiction they fall. The AVMSD lays down criteria to identify which Member State has jurisdiction over a provider. These criteria include where the central administration is located and where management decisions are taken on programming or selection of content. Further criteria include the location of the workforce and any satellite uplink, and the use of a country's satellite capacity. The AVMSD foresees the possibility to derogate from this approach in cases of incitement to hatred, protection of minors or where broadcasters try to circumvent stricter rules in specific Member States. In these cases the Member States have to follow specific cooperation procedures.

Set of questions 5

Relevant?

Is the current approach still relevant, effective and

O Yes
No
No opinion
Effective?
O Yes
No
No opinion
Fair?
© Yes
No
No opinion
·
Comments:
The exceptions are far too broad and cumbersome with regard to Articles 3 and 4. We urge the Commission to assess if experience shows that these
exceptions are being used in a way that demonstrates effectiveness, necessity and proportionality. If they not, they should be removed.
exceptions are being used in a way that demonstrates effectiveness, necessity and proportionality. If they not, they should be removed. Are you aware of problems regarding the application of the current approach? O Yes (please describe) No
exceptions are being used in a way that demonstrates effectiveness, necessity and proportionality. If they not, they should be removed. Are you aware of problems regarding the application of the current approach? Yes (please describe) No If yes describe and explain their magnitude
exceptions are being used in a way that demonstrates effectiveness, necessity and proportionality. If they not, they should be removed. Are you aware of problems regarding the application of the current approach? • Yes (please describe) • No If yes describe and explain their magnitude There have been significant problems with implementation of the AVMSD in
exceptions are being used in a way that demonstrates effectiveness, necessity and proportionality. If they not, they should be removed. Are you aware of problems regarding the application of the current approach? Yes (please describe) No If yes describe and explain their magnitude
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If you are a broadcaster or an on-demand service provider, can you give an estimate of the costs or benefits related to the implementation of the corresponding rules?
YesNo
Comments:
Preferred policy option:
a)Maintaining the status quo
 b) Strengthening existing cooperation practices c) Revising the rules on cooperation and derogation mechanisms, for example by means of provisions aimed at enhancing their effective functioning
d) Simplifying the criteria to determine the jurisdiction to which a provider is subject, for example by focusing on where the editorial decisions on an audiovisual media service are taken.
e) Moving to a different approach whereby providers would have to comply with some of the rules (for example on promotion of European works) of the countries where they deliver their services.
f) Other options (please describe)
Please explain your choice:

6. Strengthening media freedom and pluralism, access to information and accessibility to content for people with disabilities

Independence of regulators

Free and pluralistic media are among the EU's most essential democratic values. It is important to consider the role that independent audiovisual regulatory bodies can play in safeguarding those values within the scope of the AVMSD. Article 30 AVMSD states that independent audiovisual regulatory authorities should cooperate with each other and the Commission. The AVMSD does not directly lay down an obligation to ensure the independence of regulatory bodies, nor to create an independent regulatory body, if such a body does not already exist.

Set of questions 6.1

Are the provisions of the AVMSD on the independence of audiovisual regulators relevant, effective and fair?

Relevant?

Yes
O No
No opinion
Effective?
O Yes
○ No
No opinion
Fair?
Yes
© No
No opinion
Comments:
While the rules appear fair, dangerously unbalanced approaches in certain accession countries were justified in by the ministers responsible by what they considered to be a the demonstrable lack of independence of regulators in some existing EU countries. As the AVMSD is a model being followed in central Europe, sometimes in jurisdictions with weaker free speech safeguards and institutional frameworks, this needs to be borne in mind. This can give rise to a situation where accession countries (or other countries following the AVMS model) implement the optional measures, with implementation by biased regulators.
Are you aware of problems regarding the independence of audiovisual regulators?
Yes (please explain)
No
Yes, please explain
See previous comment.

Comments:		
Preferred policy option:		
a) Maintaining the status quo		

- a) Maintaining the status quo
 - b) Laying down in the AVMSD a mandate for the independence of regulatory authorities, for example by introducing an explicit requirement for the Member States to guarantee the independence of national regulatory bodies and ensure that they exercise their powers impartially and transparently.
 - c) Laying down minimum mandatory requirements for regulatory authorities, for example detailed features that national regulatory bodies would need to have in order to ensure their independence. Such features could relate to transparent decision-making processes;
- accountability to relevant stakeholders; open and transparent procedures for the nomination, appointment and removal of Board Members; knowledge and expertise of human resources; financial, operational and decision making autonomy; effective enforcement powers, etc.
- d) Other options (please describe)

Please explain your choice

Rigorous, demonstrable independence needs to be more rigorously demanded by the Commission. Independence - demonstrable independence - of the regulator is a key requirement to ensure effectiveness.

Must Carry/Findability

In the context of the regulatory framework applicable to the telecoms operators, under the Universal Service Directive[16], Member States can in certain circumstances oblige providers of electronic communications networks to transmit specific TV and radio channels ("must-carry" rules). Under the Access Directive[17], Member States can also set rules on the inclusion of radio and TV services in electronic programme guides (EPGs)[18] and on presentational aspects of EPGs such as the channel listing. Most recent market and technological developments (new distribution channels, the proliferation of audiovisual content, etc.) have highlighted the need to reflect on the validity of the must-carry rules and on whether updated rules would be required to facilitate or ensure access to public interest content (to be defined at Member State level), for instance by giving this content a certain prominence (i.e. ensuring findability/discoverability).

Set of questions 6.2

content effective?
YesNoNo opinion
Comments:
If you are a consumer, have you faced any problems in accessing, finding and enjoying TV and radio channels?
Yes (please explain)
O No
Comments:
Have you ever experienced problems regarding access to certain 'public interest' content?
O Yes
No
Comments:

Preferred policy option:

- a) Maintaining the status quo, i.e. keeping in place the current EU rules on must carry/ EPG related provisions (i.e. no extension of the right of EU Member States to cover services other than broadcast).
- b) Removing 'must carry' /EPG related obligations at national level/at EU level.
- c) Extending existing "must-carry" rules to on-demand services/and or further services currently not covered by the AVMSD.
- d) Amending the AVMSD to include rules related to the "discoverability" of public interest content (for instance rules relating to the prominence of "public interest" content on distribution platforms for on-demand audiovisual media services).
- e) Addressing potential issues only in the context of the comprehensive assessment
 related to the role of online platforms and intermediaries to be launched at the end of 2015 as announced in the Digital Single Market Strategy for Europe.
- f) Other options (please describe).

Please explain your choice:

In the online environment, this issue is immensely complicated. Any manipulation of accessibility/findability of content by online platforms comes with considerable risks for freedom of communication, for competition and for transparency. While the objectives may be similar, the markets and consequences of a regulatory intervention, even for legitimate aims, carries major risks for the online ecosystem. However... the platforms consultation fails to address this issue and should not, on its own, be relied on as a basis for regulatory intervention in this area.

Accessibility for people with disabilities

The AVMSD sets out that the Member States need to show that they encourage audiovisual media service providers under their jurisdiction to gradually provide for accessibility services for hearing and visually-impaired viewers.

Set of questions 6.3

Is the AVMSD effective in providing fair access of audiovisual content to people with a visual or hearing disability effective?

- Yes
- No
- No opinion

Comments:

EDRi aligns itself with the comments of the European Disability Forum (see EDF's response) on this point.

services for people with a visual or hearing disability?
Yes (please describe)No
Yes - please explain
The European Disability Forum indicates that there are significant barriers for people with disabilities.
If you are a broadcaster, can you provide an estimate of the costs linked to these provisions?
Yes
O No
Comments:
Preferred policy option:
a) Maintaining the status quo
 b) Strengthening EU-level harmonisation of these rules. Instead of encouraging it, the EU Member States would be obliged to ensure gradual accessibility of audiovisual works for people with visual and hearing impairments. This obligation could be implemented by the EU Member States through legislation or co-regulation. c) Introducing self and co-regulatory measures
 This could include measures related to subtitling or sign language and audio-description.
d) Other option (please describe).
Please explain your choice
The experience of the European Disability Forum (please refer to their submission) indicates that this is the most effective approacy.

Events of major importance for society

Have you ever experienced problems regarding the accessibility of audiovisual media

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The AVMSD authorises the Member States to prohibit the exclusive broadcasting of events which they deem to be of major importance for society, where such broadcasts would deprive a substantial proportion of the public of the possibility of following those events on free-to-air television. The AVMSD mentions the football World Cup and the European football championship as examples of such events. When a Member State notifies a list of events of major importance, the Commission needs to assess the list's compatibility with EU law. If considered compatible, a list will benefit from 'mutual recognition'.

Set of questions 6.4

Relevant?

Are the provisions of the AVMSD on events of major importance for society relevant, effective and fair?

	O Yes
	O No
	No opinion
	Effective?
	O Yes
	O No
	No opinion
	Fair?
	O Yes
	O No
	No opinion
	Comments:
	Have you ever experienced problems regarding events of major importance for society in
1	television broadcasting services?
1	
•	television broadcasting services?
•	Television broadcasting services? Yes (please explain)
	Television broadcasting services? Yes (please explain)
	television broadcasting services? Yes (please explain) No
	television broadcasting services? Yes (please explain) No
	television broadcasting services? Yes (please explain) No
	television broadcasting services? Yes (please explain) No

a) Maintaining the status quo	
b) Other options (please describe).	
Please explain your choice	
Set of questions 6.5	
Are the provisions of the AVMSD on short news reports relevant, effective and fa	ir?
Relevant?	
Yes	
No	
No opinion	
Effective?	
Yes	
O No	
No opinion	
Fair?	
O Yes	
No	
No opinion	
Comments:	
Have you ever experienced problems regarding short news reports in television	
broadcasting services?	
Yes	

No

Comments:
Preferred policy option: a) Maintaining the status quo b) Other options (please describe). Please explain your choice
Right of reply The AVMSD lays down that any natural or legal person, regardless of nationality, whose legitimate interests, in particular reputation and good name, have been damaged by an assertion of incorrect facts in a television programme must have a right of reply or equivalent remedies.
Set of questions 6.6 Are the provisions of the AVMSD on the right of reply relevant, effective and fair?
Relevant? O Yes O No No opinion
Effective? O Yes No No opinion
Fair? Yes No No opinion

Comments:
Have you ever experienced problems regarding the right of reply in television broadcasting services?
Yes (please explain)
No

Preferred policy option:

- a) Maintaining the status quo
- b) Other options (please describe).

Conclusions and next steps

This public consultation will be closed on 30 September 2015

On the basis of the responses, the Commission will complete the Regulatory Fitness and Performance (REFIT) evaluation of the AVMSD and inform the Impact Assessment process on the policy options for the future of AVMSD.

Additional information

Should you wish to provide additional information (e.g. a position paper, report) or raise specific points not covered by the questionnaire, you can upload your additional document(s) here:

Footnotes

- [1] Directive 2010/13/EU of the European Parliament and of the Council of 10 March 2010 on the coordination of certain provisions laid down by law, regulation or administrative action in Member States concerning the provision of audiovisual media services. Hereinafter, "the AVMSD" or "the Directive".
- [2] https://ec.europa.eu/digital-agenda/en/media-convergence
- [3] Communication from the Commission to the European Parliament, the Council, the European Economic and Social Committee and the Committee of Regions, a Digital Single Market Strategy for Europe, COM (2015) 192 final, 6 May 2015.
- [4] Hereinafter, "The Green Paper" (
 https://ec.europa.eu/digital-agenda/node/51287#green-paper---preparing-for-a-fully-converged-audi
)
- [5] Recital 24 of the AVMSD: "It is characteristic of on-demand audiovisual media services that they are 'television-like', i.e. that they compete for the same audience as television broadcasts, and the nature and the means of access to the service would lead the user reasonably to expect regulatory protection within the scope of this Directive. In the light of this and in order to prevent disparities as regards free movement and competition, the concept of 'programme' should be interpreted in a dynamic way taking into account developments in television broadcasting."
- [6] Article 1(1)(a) of the AVMSD. The Audiovisual Media Services Directive applies only to services that qualify as audiovisual media services as defined in Article 1(1)(a). An audiovisual media service is "a service [...] which is under the editorial responsibility of a media service provider and the principal purpose of which is the provision of programmes, in order to inform, entertain or educate, to the general public by electronic communications networks within the meaning of point (a) of Article 2 of Directive 2002/21/EC". This definition covers primarily television broadcasts and on-demand audiovisual media services.
- [7] Directive 2000/31/EC of the European Parliament and of the Council of 8 June 2000 on certain legal aspects of information society services, in particular electronic commerce, in the Internal Market ('Directive on electronic commerce')
- [8] Relevance looks at the relationship between the needs and problems in society and the objectives of the intervention.
- [9] Effectiveness analysis considers how successful EU action has been in achieving or progressing towards its objectives.
- [10] How fairly are the different effects distributed across the different stakeholders?
- [11] Article 2(1) AVMSD "Each Member State shall ensure that all audiovisual media services transmitted by media service providers under its jurisdiction comply with the rules of the system of law applicable to audiovisual media services intended for the public in that Member State." (emphasis added)

- [12] "Audiovisual commercial communication" is a broader concept than advertising and it refers to images with or without sound which are designed to promote, directly or indirectly, the goods, services or image of a natural or legal entity pursuing an economic activity. Such images accompany or are included in a programme in return for payment or for similar consideration or for self-promotional purposes. Forms of audiovisual commercial communication include, inter alia, television advertising, sponsorship, teleshopping and product placement. See Article 1(1)(h) AVMSD.
- [13] For European works: a majority proportion of broadcasters' transmission time.
- [14] For European works created by producers who are independent of broadcasters: 10% of broadcasters' transmission time.
- [15] Works transmitted within 5 years of their production
- [16] Directive 2002/22/EC on universal service and users' rights relating to electronic communications networks and services, as amended by Directive 2009/136/EC
- [17] Directive 2002/19/EC on access to, and interconnection of, electronic communications networks and associated facilities (Access Directive), as amended by Directive 2009/140/EC
- [18] Electronic programme guides (EPGs) are menu-based systems that provide users of television, radio and other media applications with continuously updated menus displaying broadcast programming or scheduling information for current and upcoming programming.

Useful links

AVMSD (https://ec.europa.eu/digital-agenda/en/audiovisual-media-services-directive-avmsd)

Contact

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